

consulting capacity development for urban sanitation services



### **Welcome and Introduction**

### **Inclusive Urban Sanitation – Capacity Development for Consultants**



### **Welcome and introductions**







### **ConCaD** consulting capacity development for urban sanitation services

### What is it?

Targeting private sector consulting firms and individual consultants to conceptualize, plan, design and facilitate city-wide inclusive urban sanitation services.

### Why?

Consultants play key roles in urban sanitation in their work for governments, municipal councils and international funding institutions. They need to be at the cutting edge of development to provide high quality service to clients.

## Face to face training



### **Partners:**

Bangladesh: ITN BUET India: CDD Ivory Coast: UNA Nepal: ENPHO Uganda: NWSC Zambia: ZCBE



Face-to-Face training 6 countries in 4 regions

# For wider global reach: ConCaD also includes





- An online course by Eawag and available via Coursera and YouTube
- Online resource package

#### eawag aquatic research

#### ConCaD



Consulting Capacity Development for Urban Sanitation Services

See brochure in your Participants Resource Booklet or on Eawag's website

# **Topics covered by learning objectives**





See the full course learning objectives in Participants Resource Booklet inside cover. Also listed on the

posters on the wall

### **Urban sanitation topics for consulting includes:**

- 1. Impacts on environment and human well-being
- 2. Evidence to diagnose and plan projects
- 3. Institutional and regulatory frameworks
- 4. Behaviour change communication, community engagement and gender
- 5. Technology and tools to assess options
- 6. Delivery models
- 7. Stakeholder involvement
- 8. Bidding for City Wide Inclusive Sanitation projects





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**Course structure** 





# Workshop learning resources



ConCaD

- Participant Resource Booklet (yellow cover)
- PowerPoint Handouts (green cover)
- Table Workbook (A3) (white cover)
- ConCaD pendrive has all PowerPoint handouts, workshop materials, references and resources, plus lots more



pree-day training course PowerPoint Handout Location ConCaD

ConCaD online resource package: www.sandec.ch/concad

### Navigating documents and slides





See the detailed timetable in your Participants Resource Booklet

- Start each morning at ....(Trainer to advise)
- 30 minute break mid morning
- 1 hour lunch break

Daily program

- 30 minute break mid afternoon
- Aiming to finish by ...(Trainer to advise)



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# Making the most of the training program







As you learn, ask yourself:

- Does this fit with my experience?
- Is it evidence based?
- Could this help my work?
- How and when could I use this?

# Please ask questions during the training







Phones on silent mode



Please keep to the time indicated and arrive on time each morning.



Toilets are ....



Lunch and tea will be served .....