## CANCELLATION POLICY

You can cancel your participation in the conference by sending an email to the conference organisers (<u>Morgane.Brosse@eawag.ch</u> or <u>cornelia.krug@uzh.ch</u>). The date of the email counts as cancellation date.

## **Registration fees:**

We will reimburse registration fees in fully when the cancellation occurs on or before 14 May 2023, and 50% of the fees when the cancellation occurs before or on 11 June 2023. No refunds are possible after a cancellation date of 11 June 2023.

## Board and lodging fees:

The cancellation policy for booked meals and bedrooms is set by the hotel and conference centre Monte Verità.

## In case of cancellation the fees will be as follows:

- 14 7 days prior to arrival date = 50 % of the total amount due
- 6 days 24 hours prior to arrival date = 75 % of the total amount due
- ./. 24 hours no show = 100 % of the total amount due
- Early departure = 100 % of the total amount due

The congress organizers cannot accept any liability for personal injuries sustained, or for loss or damage to property belonging to conference participants (or their accompanying persons), either during, or as a result of, the conference. Registration or accommodation fees do not include insurance.

By registering and paying your fees, you accept all the above terms and conditions.